

Handling status of international mail items in each country / region

As of April 24, 2020

Area	Country / Region	Handling status in Japan	Notification contents from each postal service
Asia	Afghanistan	Temporarily suspend acceptance	
	India	Temporarily suspend acceptance	We will stop accepting international mail.
	Indonesia	Temporarily suspend acceptance	We will stop accepting international mail. In addition, delivery will be done by non-face-to-face.
	Korea	Delay before departure from Japan	There will be a delay in delivery of domestic mail. Delivery in the following areas will be done by non-face-to-face method. Target area: Daegu
	Singapore	Delay before departure from Japan	Delivery is done by non-face-to-face method. For this reason, we recommend that you include the recipient's telephone number in the mail.
	Sri Lanka	Temporarily suspend acceptance	The domestic postal service is suspended.
	Thailand	Delay before departure from Japan	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Taiwan	Delay before departure from Japan	
	China	Temporarily suspend acceptance	Delivery of domestic mail may be delayed. In addition, we will contact the recipient by phone before delivery and deliver by non-face-to-face method.
	Nepal	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Pakistan	Temporarily suspend acceptance	
	Bangladesh	Temporarily suspend acceptance	
	East Timor	Temporarily suspend acceptance	
	Philippines	Temporarily suspend acceptance	The International Exchange Office accepts international mail with a minimum number of people and will be processed after the reopening of operations on 4/30. Only mail items containing checks, medicines, etc. will be delivered to the quarantine
	Bhutan	Temporarily suspend acceptance	There will be a significant delay in delivery of domestic mail.
	Brunei	Temporarily suspend acceptance	
	Vietnam		There will be a delay in delivery of mail to the following areas. Ha Noi (100000-159999), Hai Phong (180000-189999), Quang Ninh (200000-209999), Soc Trang (950000-959999), Hung Yen (160000-169999), Quang Binh (510000-519999), Quang Nam (560000-569999), Da Nang (550000-559999), Hau Giang (910000-919999), Binh Dinh (590000-599999), Bac Giang (230000-239999), Hue (530000-539999), Thai Nguyen (250000-259999), Ninh Thuan (660000-669999), Kien Giang (920000-929999), Quang Tri (520000-529999), Ha Tinh (480000-489999), Nghe An (460000-479999), Ninh Binh (430000-439999), Ho Chi Minh (700000-769999), Thanh Hoa (440000-459999), Binh Duong (820000-829999), Khanh Hoa (650000-659999), Dac Lac (630000-639999), Dong Nai (810000-819999), Tra Vinh (940000-949999), Lang Son (240000-249999), Long An (850000-859999), Can Tho (900000-909999), Bac Ninh (220000-229999)
	Hong Kong	Delay before departure from Japan	Delivery is done by non-face-to-face method.
	Macau	Delay before departure from Japan	The processing status of the mail has been normalized.
Malaysia		There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face. Delivery to closed areas is suspended.	
Maldives	Temporarily suspend acceptance	We will stop accepting international mail.	
Mongolia	Temporarily suspend acceptance	By May 1st, the international post office in Mongolia will be closed (the deadline may be extended).	
Laos	Temporarily suspend acceptance		
Oceania	Wake	Temporarily suspend acceptance	
	Australia	Temporarily suspend acceptance	Delivery is done by non-face-to-face method.
	Northern Mariana Islands	Temporarily suspend acceptance	
	Kiribati	Temporarily suspend acceptance	
	Guam	Temporarily suspend acceptance	
	Christmas Islands	Temporarily suspend acceptance	
	Cocos Islands	Temporarily suspend acceptance	
	Saipan	Temporarily suspend acceptance	
	Samoa	Temporarily suspend acceptance	We will stop accepting international mail.
	Tuvalu	Temporarily suspend acceptance	
	Tonga	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Nauru	Temporarily suspend acceptance	
	New Caledonia	Temporarily suspend acceptance	We will stop accepting international mail. In addition, delivery will be done by non-face-to-face.
	New Zealand	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Norfolk Island	Temporarily suspend acceptance	
	Vanuatu	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Papua New Guinea	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Palau	Temporarily suspend acceptance	
	Pitcairn	Temporarily suspend acceptance	
	Fiji	Temporarily suspend acceptance	We will stop accepting international mail.
French Polynesia	Temporarily suspend acceptance	We will stop accepting international mail.	
American Samoa	Temporarily suspend acceptance		
Marshall	Temporarily suspend acceptance		
Midway Island	Temporarily suspend acceptance		
Micronesia	Temporarily suspend acceptance		
Wallis and Futuna	Temporarily suspend acceptance		
North / Central America	United States	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Alba	Temporarily suspend acceptance	
	Anguilla	Temporarily suspend acceptance	
	Antigua and Barbuda	Temporarily suspend acceptance	
	British Virgin Island	Temporarily suspend acceptance	
	El Salvador	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.

	Netherlands Caribbean region	Temporarily suspend acceptance	
	Canada	Delay before departure from Japan	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Cuba	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Curacao	Temporarily suspend acceptance	We will stop accepting international mail.
	Guatemala	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Grenada	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Cayman Island	Temporarily suspend acceptance	We will stop accepting international mail.
	Costa Rica	Temporarily suspend acceptance	
	Saint Pierre and Micron	Temporarily suspend acceptance	
	Jamaica	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Sint Maarten	Temporarily suspend acceptance	
	Saint Kitts and NeviSu	Temporarily suspend acceptance	
	Saint Vincen	Temporarily suspend acceptance	
	Saint Lucia	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Turks and Caicos Islands	Temporarily suspend acceptance	
	Dominica	Temporarily suspend acceptance	
	Dominican Republic	Temporarily suspend acceptance	
	Trinidad and Tobago	Temporarily suspend acceptance	
	Nicaragua	Temporarily suspend acceptance	
	Bermuda Islands	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Haiti	Temporarily suspend acceptance	
	Panama	Temporarily suspend acceptance	We will stop accepting international mail.
	Bahamas	Temporarily suspend acceptance	
	Barbados	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	American Virgin Islands	Temporarily suspend acceptance	
	Puerto Rico	Temporarily suspend acceptance	
	Belize	Temporarily suspend acceptance	
	Honduras	Temporarily suspend acceptance	Until April 19th, we will stop accepting international mail other than humanitarian assistance (the deadline may be extended).
	Multi-neak	Temporarily suspend acceptance	
	Mexico	Temporarily suspend acceptance	There will be a significant delay in delivery of domestic mail.
	Montserrat	Temporarily suspend acceptance	
South America	Argentina	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Uruguay	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Ecuador	Temporarily suspend acceptance	The domestic postal service is suspended.
	Guyana	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Columbia	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Suriname	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Chile	Temporarily suspend acceptance	Delivery of domestic mail will be delayed and we will stop accepting mail for Easter Island. In addition, delivery will be done by a non-face-to-face method.
	Paraguay	Temporarily suspend acceptance	
	French Guiana	Temporarily suspend acceptance	
	Brazil	Temporarily suspend acceptance	There will be a significant delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Venezuela	Temporarily suspend acceptance	
	Peru	Temporarily suspend acceptance	Domestic mail service will be suspended until April 26th.
	Bolivia	Temporarily suspend acceptance	The domestic postal service is suspended.
Middle East	United Arab Emirates	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Israel	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Eastraq	Temporarily suspend acceptance	
	EastIran	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Oman	Temporarily suspend acceptance	
	Cyprus	Temporarily suspend acceptance	We will stop accepting international mail except for some routes from 3/21 for 2 weeks.
	Kuwait	Temporarily suspend acceptance	We have stopped processing domestic mail.
	Saudi Arabia	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Syria	Temporarily suspend acceptance	
	Turkey	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Bahrain	Temporarily suspend acceptance	
	Jordan	Temporarily suspend acceptance	Delivery is done by non-face-to-face method.
Europe	Iceland		There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Ireland	Temporarily suspend acceptance	Delivery is done by non-face-to-face method.
	Azerbaijan	Temporarily suspend acceptance	
	Albania	Temporarily suspend acceptance	
	Armenia	Temporarily suspend acceptance	There will be a significant delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	England		Delivery is done by non-face-to-face method.
	Italy	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Ukraine	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Uzbekistan	Temporarily suspend acceptance	
	Estonia	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Austria	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.

	Netherlands		Delivery is done by non-face-to-face method.
	Kazakhstan		There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Northern Macedonia	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Greece	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Kyrgyzstan	Temporarily suspend acceptance	
	Croatia	Temporarily suspend acceptance	Delivery is done by non-face-to-face method.
	Greenland	Temporarily suspend acceptance	
	Kosovo	Temporarily suspend acceptance	
	San Marino	Temporarily suspend acceptance	
	Georgia	Temporarily suspend acceptance	There will be a significant delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Switzerland	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	EuropeSweden	Temporarily suspend acceptance	Delivery is done by non-face-to-face method.
	Spain	Temporarily suspend acceptance	We will stop accepting international mail.
	Slovakia	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Slovenia	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Serbia	Temporarily suspend acceptance	We will stop accepting international mail.
	Czech	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face. Post offices in closed areas are closedYou
	Denmark	Temporarily suspend acceptance	Delivery is done by non-face-to-face method.
	Germany	Delay before departure from Japan	Delivery is done by non-face-to-face method.
	Turkmenistan	Temporarily suspend acceptance	
	Norway	Temporarily suspend acceptance	
	Vatican	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Hungary	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Faroe Island	Temporarily suspend acceptance	
	France	Delay before departure from Japan	Delivery of domestic mail will be delayed until April 15th (the deadline may be extended).In addition, delivery will be done by non-face-to-face.
	Bulgaria	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Belarus	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Belgium	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Poland	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Portugal	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Malta	Temporarily suspend acceptance	From 3/17, delivery will be done by non-face-to-face method.
	Moldova	Temporarily suspend acceptance	We have stopped processing domestic mail.
	Montenegro	Temporarily suspend acceptance	We will stop accepting international mail.
	Latvia	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Lithuania	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
	Liechtenstein	Temporarily suspend acceptance	Delivery is done by non-face-to-face method.
	Romania	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	Luxembourg	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face. Regular mail delivery will be suspended from April 10Stop.
	Russia	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
Africa	Ascension	Temporarily suspend acceptance	
	Algeria	Temporarily suspend acceptance	
	Angola	Temporarily suspend acceptance	
	Uganda	Temporarily suspend acceptance	
	Egypt	Temporarily suspend acceptance	
	Eswatini	Temporarily suspend acceptance	
	Ethiopia	Temporarily suspend acceptance	
	Eritrea	Temporarily suspend acceptance	
	Ghana	Temporarily suspend acceptance	
	Cape Verde	Temporarily suspend acceptance	There will be a significant delay in delivery of domestic mail.
	Gabon	Temporarily suspend acceptance	
	Cameroon	Temporarily suspend acceptance	
	Gambia	Temporarily suspend acceptance	
	Guinea	Temporarily suspend acceptance	
	Guinea Bissau	Temporarily suspend acceptance	
	Kenya	Temporarily suspend acceptance	
	Ivory Coas	Temporarily suspend acceptance	
	Comoros	Temporarily suspend acceptance	
	Republic of the Congo	Temporarily suspend acceptance	
	Sao Tome and Principe	Temporarily suspend acceptance	
	Zambia	Temporarily suspend acceptance	
	Sierra Leone	Temporarily suspend acceptance	
	Djibouti	Temporarily suspend acceptance	We will stop accepting international mail.
	Zimbabwe	Temporarily suspend acceptance	We will stop accepting international mail until 4/19 (the deadline may be extended).
	Seychelles	Temporarily suspend acceptance	
	Equatorial guinea	Temporarily suspend acceptance	
	Senegal	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
	St Helena	Temporarily suspend acceptance	
	Tanzania	Temporarily suspend acceptance	

Chad	Temporarily suspend acceptance	We will stop accepting international mail.
Central africa	Temporarily suspend acceptance	
Tunisia	Temporarily suspend acceptance	We will stop accepting international mail.
Togo	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
Tristan da Cunha	Temporarily suspend acceptance	
Nigeria	Temporarily suspend acceptance	
Namibia	Temporarily suspend acceptance	
Nigeria	Temporarily suspend acceptance	
Burkina Faso	Temporarily suspend acceptance	
Burundi	Temporarily suspend acceptance	
Benin	Temporarily suspend acceptance	
Botswana	Temporarily suspend acceptance	We will stop accepting international mail until 4/30 (the deadline may be extended).
Madagascar	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
Malawi	Temporarily suspend acceptance	The domestic postal service is suspended.
Mali	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail.
Republic of South Africa	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. Normal operations are expected to resume on May 4th.
South Sudan	Temporarily suspend acceptance	
Mauritius	Temporarily suspend acceptance	There will be a significant delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face. All post offices will be closed.
Mauritania	Temporarily suspend acceptance	We will stop accepting international mail.
Mozambique	Temporarily suspend acceptance	
Morocco	Temporarily suspend acceptance	There will be a delay in delivery of domestic mail. In addition, delivery will be done by non-face-to-face.
Libya		We will stop processing domestic mail from 3/16 to 3 weeks.
Rwanda	Temporarily suspend acceptance	The domestic postal service is suspended.
Lesotho	Temporarily suspend acceptance	
Reunion	Temporarily suspend acceptance	